Transform Caregiving With the Power of Mobile

Answer the call anytime, anywhere. Everyone in the caregiving chain gets a boost from the RCare Mobile app. Caregivers receive alerts anywhere in the community, coordinate conveniently amongst team members, and receive and input data about their visits with new efficiency. Community managers use that data to fine-tune processes and staffing assignments. Residents benefit from faster response times and a more personal experience. That's the power of mobile.

NO RECURRING FEES

RCare mobile communications ride the community's WiFi network for messaging, alerting and data recording, thereby incurring no costly recurring data charges.
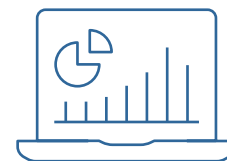
Your only RCare Mobile bill is the one you get when you pay for the equipment upfront.

FASTER, MORE EFFICIENT RESPONSES

The easy-to-use app delivers real-time alerts to caregivers wherever they are, and an "I Got It" feature eliminates duplication of effort.

Caregivers no longer need to linger at the nurse's station to wait for alerts and no longer respond only to find another caregiver beat them to it. The result is faster responses and more efficient care.

A WEALTH OF ACTIONABLE DATA

RCare Mobile opens new paths for communities to access data and track response times and visit lengths as an aid in improving responsiveness and staffing strategies.

With RCare Mobile, alerts can include details on the resident's location, and caregivers can log Activities of Daily Living services on their phones at the point of care. System integrations provide phone access to additional data.

RCare Mobile was recognized as the "Best Healthcare Mobile Innovation App" in the 17th annual Mobile Star Awards™, presented by MobileVillage, long-time developer and promoter of the mobile market.

2018 • 2019
MOBILE STAR AWARDS™ WINNER

Unleash the Power of RCare Mobile

"We use the RCare system to ensure that the residents get the care and services they need at the time they need it, or as rapidly as they need it. It's an integral part of our falls program. It's helped with accountability. It's helped with efficiency. It's really helped in terms of caregiver burnout. And it's helped in terms of resident satisfaction and safety."

— Janelle Zacho, Director of Nursing, Columbia Health Care Center

HOW THE TECHNOLOGY WORKS

RCare Mobile is an add-on capability for the full range of RCare nurse call solutions, wireless, wired and hybrid.

Can be added to existing systems or incorporated into new ones.

Integrates with electronic health records systems, enabling caregivers to use their phones to review the resident's health records.
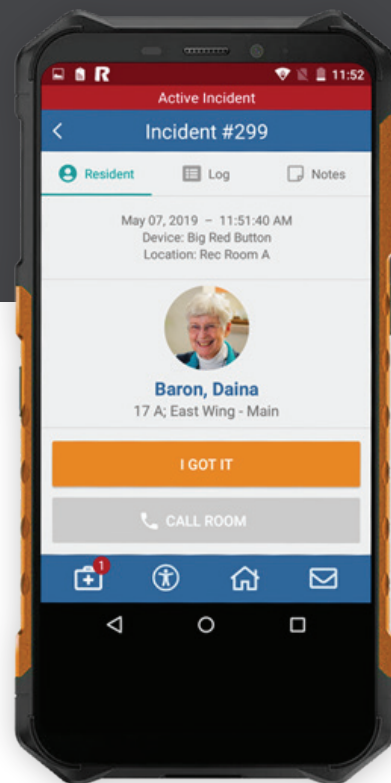
The data that RCare Mobile collects helps reveal how effectively the community is staffed and how well it responds to alerts.

Captured data includes:

- Which caregiver(s) were notified
- Which caregiver(s) acknowledged receipt
- Which caregiver entered the resident's room
- How long the caregiver was in the room
- The services the caregiver performed
- The caregiver's notes

The RCare Mobile app is simple to learn and easy to use. Caregivers can:

- **Receive alerts and messages** by text or voice.
- **Tap the app's "I Got It" button to let the team know that he or she will handle the response**. This turns off the alert, helping to reduce alarm fatigue, and tracks alert status to reduce duplication of effort.
- **Identify the exact floor and location where the alert was initiated** using the Advanced Locating Protocol feature.
- **Speak with the resident to better understand the situation or with another caregiver** to coordinate care via secure and encrypted voice-to-voice communications.
- **Call up the resident's records before, during or after the visit** for insight on the resident's condition (if RCare is integrated with electronic health records).
- **Record your activities** by swiping your Near Field Communications-enabled smartphone over the room's Swipe Tag to capture arrival and departure times, and by logging the activities performed from the app's list.

THE RUGGED II SMARTPHONE: THE RIGHT TOOL FOR THE JOB

RCare's Rugged II caregiver smartphone is built to meet the high-performance needs of caregivers in the fast-paced, secure communities they serve. The phone's key capabilities include:

- **The highest possible splash, dust and water resistance rating (IP68)** to ensure full operation in even the harshest environment.
- **System dedication to the caregiving enterprise**, eliminating phone distractions and privacy concerns.
- **NFC (Near Field Communications) chips**, enabling caregivers to check in and out at the point of care with a simple swipe.
- **All the functions of the RCare Mobile app,** pre-loaded and ready to use.

For more information, visit: rcareinc.com

OR CONTACT YOUR LOCAL DISTRIBUTOR:

Partner Logo (option)