



64% of patient calls do not require a Nurse ("RN")

If patient calls are "triaged," 64% of all patient calls do not require "RN." Based on nine years of actual patient call activity data (patient calls and/or requests); 36% go to a RN, 46% go to an Aide and 18% can be handled by other departments or the person answering the call.*

"Time Is Money" – Benjamin Franklin

If you are currently using a conventional nurse call system; patient calls are not being answered at the nurses' station (desk) and the staff are just chasing lights. If your existing nurse call system or one you are considering purchasing, forwards all patient calls directly to a nurse (via pocket pager or mobile telephone); then what the system is doing is just like putting a fancy "dome light" in the nurse's pocket.

Your nurses are burdened with unnecessary activity if either of these scenarios apply. Unnecessary activities take up time for the "RN" and when you waste time, you waste money

Wasting Time = Wasting Money

New Systems – Nothing Changes

Why do hospitals purchase new systems that operate the same way the old system operated? Hospitals expect some miraculous change in patient satisfaction or staff efficiency. *"If you always do what you've always done, you will always get what you've always gotten."*

IMAGINATION

In order to change the way a hospital operates requires imagination. Imagine a 600 bed hospital where every patient call is answered in 30 seconds, every call is triaged, and the appropriate caregiver has completed the requested service in the patient's room within 7 to 12 minutes. About 20% of the calls never require a caregiver. Imagine that this 600 bed hospital also answers / processes 75,000 to 85,000 patient calls per month, more patient calls than outside telephone calls into the hospital. Well, even if you can't imagine such a place we can show you the hospital and its not in Kansas, it is right in Illinois. If you can't imagine a different "operating model" for your hospital –Nothing will change, no matter how new or expensive the nurse call system.

"The Future of Health Care is in the Innovative Use of Technology"

Perhaps it is time to examine the work flow process associated with patient call / requests. Give Special Care Systems an opportunity to do a **free** assessment of your specific needs then present a nurse call system based on an unique "operating model" designed to fulfill them.

Nurse Call is Changing"



Intego Systems, Inc. was very proud to introduce the next generation of nurse call – the ProNet.net Nurse Call System in 2007. This Windows client - server based platform is specifically designed to increase the ease and functionality in which hospital

personnel interact with patients. The ProNet solution incorporates a web-based interface, digitally enhanced audio and pluggable server architecture. The result is a system that streamlines communication between the patient and the hospital staff, leading to faster response times, higher quality personal care and greater patient satisfaction. It is the next generation of nurse call from Intego

“ProNet.net” can improve patient care and satisfaction, reduce costs, and increase efficiencies with some of its features and capabilities such as

- Utilizes Microsoft Windows → Platform
- Client-Server Based Architecture
- Seamless compatibility with other “Web” based systems
- Integration of Wireless Communications
- Advanced Infrared Tracking and Locating
- Reporting and Patient Outcomes



If you would like to see the **“ProNet.net”** Nurse Call System, simply contact us, **Special Care Systems**. We are the local factory trained distributor for Intego. Special Care Systems specializes in design, installation, and service of nurse call systems for hospitals

Confusing New Technology, All the new technology and systems can be overwhelming. Let Special Care Systems help; because we specialize in Healthcare facilities, we understand a hospital’s specific needs and concerns. We can help design a nurse call system that utilizes the latest technology, and can help your nursing staff increase patient satisfaction, and improve staff efficiency.

Collectively Special Care Systems people have over seventy five (75) years of nurse call experience. We have a proven record of providing solutions that make a positive difference for nurses and patients. If you need help with a specific project or are just exploring all of the “nurse call” options, please contact our office.

585-671-1180 E-mail sales@Specialcaresys.com

Working Together to Improve the Patient Experience
ONE CALL AT A TIME

